



2019
Changes

EliteTM
PRO SERVICE
A PEER GROUP OF THE INDUSTRY'S TOP SHOP OWNERS

Pro Service Enhancements & Updates



- Enhanced Dashboard.
- Reconfigured Master Meetings to create a greater sense of family and a larger knowledge pool.
- AMI Accredited Fly with The Eagles Business Mgmt. course.
- 10% savings on the Elite 6 month Masters Program.
- Access to live training webinars.



Pro Service Enhancements & Updates



- 24/7 access to the Elite Pro Service Resource Center
As of Jan 23: 28 videos, 21 audio programs & countless resources.
- 24/7 access to our to-be-recorded webinars for technicians that will address people skills and the basic fundamentals of sales and customer care.
- 24/7 access to piloted forum meetings that will cover a wide range of subjects.

Pro Service Enhancements & Updates

- Access to the Elite Ethics Certification badge.



Elite Ethics Certification

At Elite, we believe that shop owners who ensure that they always take great care of their customers, who have a positive impact on their community, who strive to elevate the reputation of the auto repair industry, and who never put money ahead of people, are truly deserving of acknowledgement. The Elite Ethics Certification badge was created to provide these admirable shop owners with the recognition that they deserve. This Ethics Certification Badge will be pulled if at any time Elite learns that the shop no longer meets the aforementioned criteria, so if you are considering visiting an auto repair shop that displays this badge, then you can rest assured that the shop meets the aforementioned criteria, and that you and your vehicle are in good hands.

Pro Service Enhancements & Updates



- Access to the Elite Ethics Certification badge.
- Complimentary access to Human Resource support provided by Sesco Mgmt. Consultants.
- Continued access to the Pro Service Legacy Group



Bryan Kauffeld

Pro Service Legacy Group

